



+ Parent Handbook

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+ About Illinois Action for Children

Illinois Action for Children was founded in 1969 by a group of child advocates led by activist Sylvia Cotton. For 50 years, IAFC has been at the forefront as a state and national leader in the early care and education community. Our Early Learning Programs serve over 1,000 children in the west and south suburbs of Cook County.

IAFC is the Child Care Resource and Referral Agency for all of Cook County. We administer the Child Care Assistance Program (CCAP) for families and provide training and resources to home and center-based child care providers. In addition, we support community collaborations statewide and advocate for local, state, and national policies that benefit children, families and early childhood providers.

Our Mission:

Illinois Action for Children is a catalyst for organizing, developing and supporting strong families and powerful communities where children matter most.

Our Vision:

Illinois Action for Children envisions a future in which:

- Children and families are a priority;
- All children and families, especially those most vulnerable, have the opportunities and resources they need;
- A broad-based coalition of public and private funders and collaborators support our Mission; and
- Our diverse and talented staff demonstrates on a daily basis that every action can change a life.

+ Introduction to Early Learning Programs

Illinois Action for Children serves pregnant women and families with children up to age five in the west and south suburbs of Cook County. We serve families in center and home-based program options:

Early Learning Centers



Early Learning Centers in Dolton, Harvey-South Holland, Chicago Heights, and Ford Heights provide a full school day of early childhood education for young children.

- Dolton: Ages six weeks to five years old.
- Harvey-South Holland and Chicago Heights: Ages three to five years old.
- Ford Heights: Ages two to five years old.



Home Visiting



Home Visiting serves pregnant women and families of infants, toddlers and twos. Parent educators visit parents / guardians and bring activities and supports to help them as the first teachers of their children. Families of children under age three in our Early Learning Centers and Early Learning Partners also receive home visiting services.

Early Learning Partners



Early Learning Partners are child care centers in the west and south suburbs who partner with IAFC to provide a high-quality early childhood program.

All IAFC Early Learning Programs are free for eligible families. Our programs are supported by state funding from the Illinois State Board of Education and federal funding from the Office of Head Start.



+ Curriculum and School Readiness

Illinois Action for Children uses two research-based curricula in our Early Learning Programs:

- The *Parents as Teachers* curriculum is used for planning home visits. This curriculum focuses on child-centered parenting, parent-child interaction, and family well-being. Parent educators plan visits in partnership with families.
- The *Creative Curriculum* is a play-based curriculum that allows children to learn through their interests. Teachers create a classroom environment with interest areas that promote learning. Children select projects throughout the year and teachers plan activities around these projects.

Children are assessed three times a year using the *Teaching Strategies GOLD* assessment system. This assessment measures child growth in 10 areas:

- Social-emotional
- Language
- Physical
- Cognitive
- Literacy
- Mathematics
- Science and Technology
- Social Studies
- The Arts
- English Language Acquisition

Teachers and parent educators use observation of children and samples of the children's work to determine their progress in each domain. Results are shared with families during parent-teacher conferences. These conferences are also a time for parents to set and discuss goals for their children.



+ Guidance and Discipline

Illinois Action for Children's Early Learning Programs use a positive approach to help children manage their behavior and learn social-emotional skills.

You will receive a full copy of our Guidance and Discipline policy during enrollment.

Educators in IAFC programs will support children's social and emotional growth and development. They will use feeling charts, posted classroom rules, and other plans to create a positive classroom climate.

All staff, consultants and volunteers in IAFC programs are prohibited from using negative or harmful behaviors towards children, including:

- Physical punishment, including hitting, spanking, swatting, beating, shaking, pinching, and other actions intended to bring about physical pain or fear;

- Threatened or actual removal of food, rest or use of the bathroom;
- Abusive or profane language;
- Any form of public or private shaming, including threats of physical punishment; and
- Any form of emotional abuse, including shaming, rejecting, terrorizing, or isolating a child.

Parents, guardians, or others allowed to pick up children from the program are also not allowed to use any of these approaches in IAFC program facilities or while participating in program activities.



+ Mandated Reporting

All Illinois Action for Children staff and all staff at our Early Learning Partner sites are mandated reporters of child abuse and neglect. This means that we are required by law to call the Illinois Department of Children and Family Services (DCFS) hotline if we believe that a child has been abused or neglected.

If we make a call to the hotline to report suspected child abuse or neglect, DCFS will conduct an investigation to ensure that the child is safe. We encourage all adults who suspect that a child has been abused or neglected to call the DCFS Hotline at 1-800-252-2873 or 1-800-25ABUSE.



+ Family Engagement

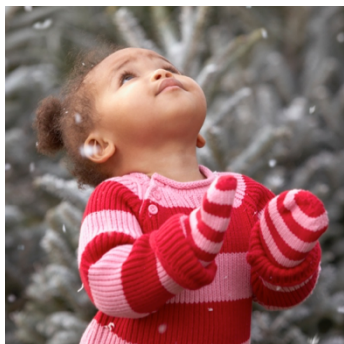
Family Engagement is a key part of all of our Early Learning Programs. Our goal is to support all parents and guardians as the primary educator and advocate for your child. We partner with families, providing support to meet your needs and achieve your goals and including your input in all areas of the program. There are a number of ways for families to be involved in our Early Learning Programs.

Socializations: Families in our home-based programs are invited to participate in regular socialization activities. These are opportunities to meet other families and engage with your child in a fun and supportive setting.

Family Meetings: Our center-based programs have monthly family activities. These include family workshops, parent-child activities, and literacy nights.

Parent Advisory Board and Policy Council: Depending on which program you enroll in, you have an opportunity to make your voice heard as a member of either the Policy Council or Parent Advisory Board. Each group meets regularly and provides important family input into the program.

Volunteer: Parents, guardians and other family members are always welcome as volunteers. We invite you to spend time assisting in the classroom, chaperoning on field trips or helping plan family events. If you have a hobby or talent to share, such as music, art or cooking, we invite you to come and share it with the children, families and staff in the program. Talk with your parent educator, family engagement specialist or child's teacher about opportunities to volunteer.



+ Holidays, Birthdays, and Cultural Celebrations

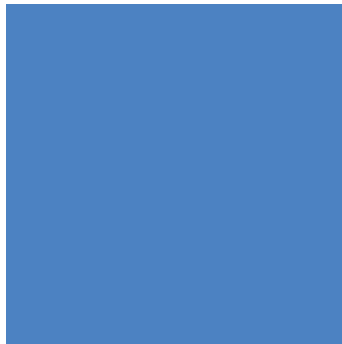
We recognize that families may celebrate a variety of holidays – or may not celebrate at all. For that reason, our programs will not promote or celebrate specific holidays. Instead, we partner with families to teach children about holidays and cultural traditions.

We encourage you to talk with your parent educator or your child's teacher about cultural traditions, history and holidays that are special for your family. There are many opportunities to engage children through food experiences, field trips, classroom books or program activities that will help bring these cultural traditions into the program.

We know that food is central to many holidays and cultural celebrations. While we can't permit families to bring in outside food, food experiences are a part of the program.

Each program has a budget for food experiences and families are invited to recommend ideas and assist with these activities.

Finally, if your child celebrates a birthday during the program year, your parent educator or your child's teacher can help you plan a special activity. There are a number child-focused ways to celebrate birthdays in the program, such as parents/guardians joining the class to read the child's favorite story or lead a special activity. We recognize that some families may not celebrate birthdays and our program will never create activities that exclude children.



+Field Trips

Field trips provide an opportunity to extend learning beyond the classroom. All of IAFC Early Learning Programs provide field trip opportunities. For children under age two, or during winter months, field trips may be “in-house” visits from an aquarium, petting zoo, or storyteller. Children over age two or families in our home visiting programs will have opportunities to participate in external field trips to museums, libraries, farms, and other locations.

Teachers and parent educators select field trip locations that fit with the project being studied and children's interests. We encourage you to share field trip ideas with your parent educator or child's teacher.

All field trips for home visiting families are family field trips, with the parent or guardian and child. In our center-based programs, we encourage you or a member of your family to attend field trips as a chaperone.

Your child's teacher will have a sign-up list for chaperones in advance of the trip. Chaperones

other than a parent or guardian must be over the age of 18.

+ Transportation

IAFC provides transportation services to a limited number of families enrolled in our Early Learning Centers. This assistance is prioritized by family need. Transportation is provided by a contracted transportation vendor. Family Engagement Specialists can connect your family to transportation support if you are not able to transport your child to our program.

Some IAFC Early Learning Partner sites may provide transportation. This transportation is provided by the partner site rather than IAFC.

For families receiving home visiting services, transportation assistance is available to participate in family socialization activities. Please speak with your family's assigned Parent Educator if you need help with transportation to participate in socialization activities.



+ Emergency Preparedness and Safety

IAFC Early Learning Programs have developed an Emergency Preparedness Plan. The plan guides our staff in preparing for any emergency situation and keeping children safe. All staff are responsible for implementing the Emergency Preparedness Plan and receive training on the plan every year. Our center-based programs prepare children for emergency situations through regular drills, including monthly fire drills and regular tornado drills.

In addition, we ensure the safety of children through strict security procedures at each of our center-based locations. All center-based locations have controlled access to the building through locked doors.

Parents or guardians must sign emergency contact cards that include any individual who is authorized to pick up their child. Anyone picking up a child from an IAFC Early Learning Program must be at least 16

years old and must present a photo ID that matches the name on the authorized pick up list. If someone arrives to pick up a child who is not on the list, site staff will contact the parent or guardian by phone and they must confirm that this person is authorized to pick up the child.



+ Attendance

Our goal is for every child to attend school regularly and for every family in our home visiting programs to participate in regular visits and socializations. For children, regular attendance has a huge impact on their academic success starting in preschool and continuing through high school. Even as children grow older and more independent, families play a key role in making sure students get to school safely every day and understanding why attendance is so important for success in school and in life.

We realize some absences are unavoidable due to health problems or other circumstances. But, we also know that when students miss too much school — regardless of the reason — it can cause them to fall behind academically.

Teachers, family engagement specialists and parent educators are here to support you with ensuring that your child attends school regularly and that your family is able to participate fully in the home visiting program. Let us know what barriers you are facing and what supports you might need.

If you expect that your child will be late or absent from our program, please contact the site as soon as possible. If you need to cancel a home visit or socialization, please call your parent educator. If your child is absent or if you do not attend a visit, our team will follow-up with you to make sure that your family is safe and to find out if your family needs any support.



+ Child Nutrition

IAFC promotes children's wellness by providing nutritious meals in our programs and sharing information about nutrition. We partner with families to meet each child's nutrition needs and to establish good eating habits that nurture healthy development and promote lifelong well-being.

In our center-based programs, children receive breakfast, lunch and a snack during the day. Meals follow federal Child and Adult Care Food Program guidelines to make sure that they are healthy for children and contain the right amount of fruits, grains, vegetables, proteins and other food groups. Children always have access to drinking water during the day.

Infants and toddlers are fed according to their individual developmental readiness and feeding skills. Infants and toddlers are fed on demand. Bottle fed infants are never placed in a crib or resting position with a bottle. Sites also provide a safe refrigerator for breast milk for infants and toddlers, as needed. In our home visiting programs, families are provided with a healthy snack or meal during socialization activities.



+ Child Illness and Medication

Keeping your child healthy is a priority for IAFC Early Learning Programs. When your child arrives, teachers perform a visual health check to make sure that they appear to be feeling well. If your child appears to be sick, teachers may ask a family engagement specialist or site director to come to the classroom and determine if your child is well enough for school.

If your child becomes ill during the day, teachers and program staff will make sure that they are comfortable and, if needed, have a quiet place to rest. If the site director or family engagement specialist believes that your child may have a seriously contagious illness or needs medical treatment, they will contact you and ask you to pick up your child early. Depending on your child's symptoms, program staff may ask you to bring a doctor's note or proof of treatment when your child returns to school.

If your child needs doctor-prescribed medication during the day, please bring the medication in the original container from the pharmacy to the site director or family engagement specialist. You will be asked to sign a medication administration form. Medication will be stored securely in the classroom and administered by classroom teachers. If students leave the classroom for a neighborhood walk or field trip, medication will be taken with the group.



+ Children with Special Needs

All IAFC Early Learning Programs actively enroll and welcome children with special needs. Teachers, administrators and other program staff work together with parents to develop a plan that ensures that we can meet the unique needs of each child.

We work with Early Intervention and with local school districts to make sure that children continue to receive all of the services that they need, while also benefiting fully from our programs. Teachers and parent educators individualize for children based on their Individual Family Service Plan (IFSP) or Individual Education Plan (IEP).

In addition, children participating in IAFC Early Learning Programs receive an age-appropriate developmental screening within 45 days of enrollment. We use the Ages and Stages Questionnaire (ASQ-3) to screen children under

the age of three and the Early Screening Inventory – Revised (ESI-R) to screen children ages 3-5 years.

The results of these screenings indicate if a child may benefit from an evaluation by Early Intervention or the local school district to receive additional services. If we believe that your child may need to be referred, we will discuss the screening results with you and, if you choose, support you through the full referral process.



+ Weather

In the event that the weather creates safety hazards for children, families, and staff traveling to our programs, IAFC Early Learning Programs may close.

Our Early Learning Centers will close whenever **South Holland School District 151** announces that they will close due to weather. This closure will also apply to any home visits or socialization activities scheduled for the day.

We also participate in the Emergency Closing Center. You can verify if any of our Early Learning Centers are closed by visiting <http://www.emergencyclosingcenter.com/ecc/search.jsp>. This information may also be shared with radio and television stations.

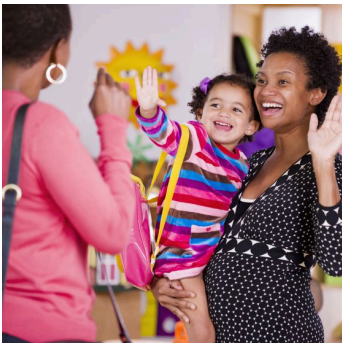
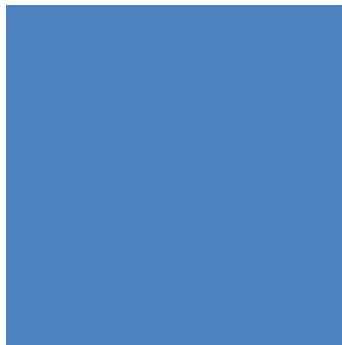
Early Learning Partners will set their own guidelines for closure and will communicate these to families.

+ Transition

IAFC Early Learning Programs work to ensure

smooth transitions into our program, throughout the program, and out of the program. We do this in a several key ways:

- When transitioning into our center-based programs, families are invited to stay with their child until the child feels comfortable.
- The transition process for children who will turn three begins at least six months prior to their third birthday. Staff discuss transition options with the family and develop a plan. Children who will transition to preschool-age classrooms have an opportunity to visit a classroom to learn about the new environment.
- For children preparing to transition to kindergarten, program staff provide opportunities for parents to meet teachers and administrators from their local school and learn about the transition to kindergarten. Staff share registration dates and help parents with school enrollment requirements.



+ Communication with Families

Our program goal is to meet the needs of your child and your family through high-quality early learning programs. All of our programs have an open door approach to communication with families. In addition, program staff communicate with families in multiple ways, including newsletters, messages home, phone calls or text messages, home visits, parent-teacher conferences, and parent meetings.

We encourage you to communicate with your child's teacher, parent educator, or your family engagement specialist if you have any questions about the program.

If you have concerns or additional questions, please contact the Site Director at your child's site, or the Home Visiting Supervisor if your family is a part of our home visiting program.

Finally, if you have a concern or dispute that has not been resolved at the site or program level, you

should contact our Director of Early Learning.

Appropriate contact information for your program option is provided at the end of this handbook.



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